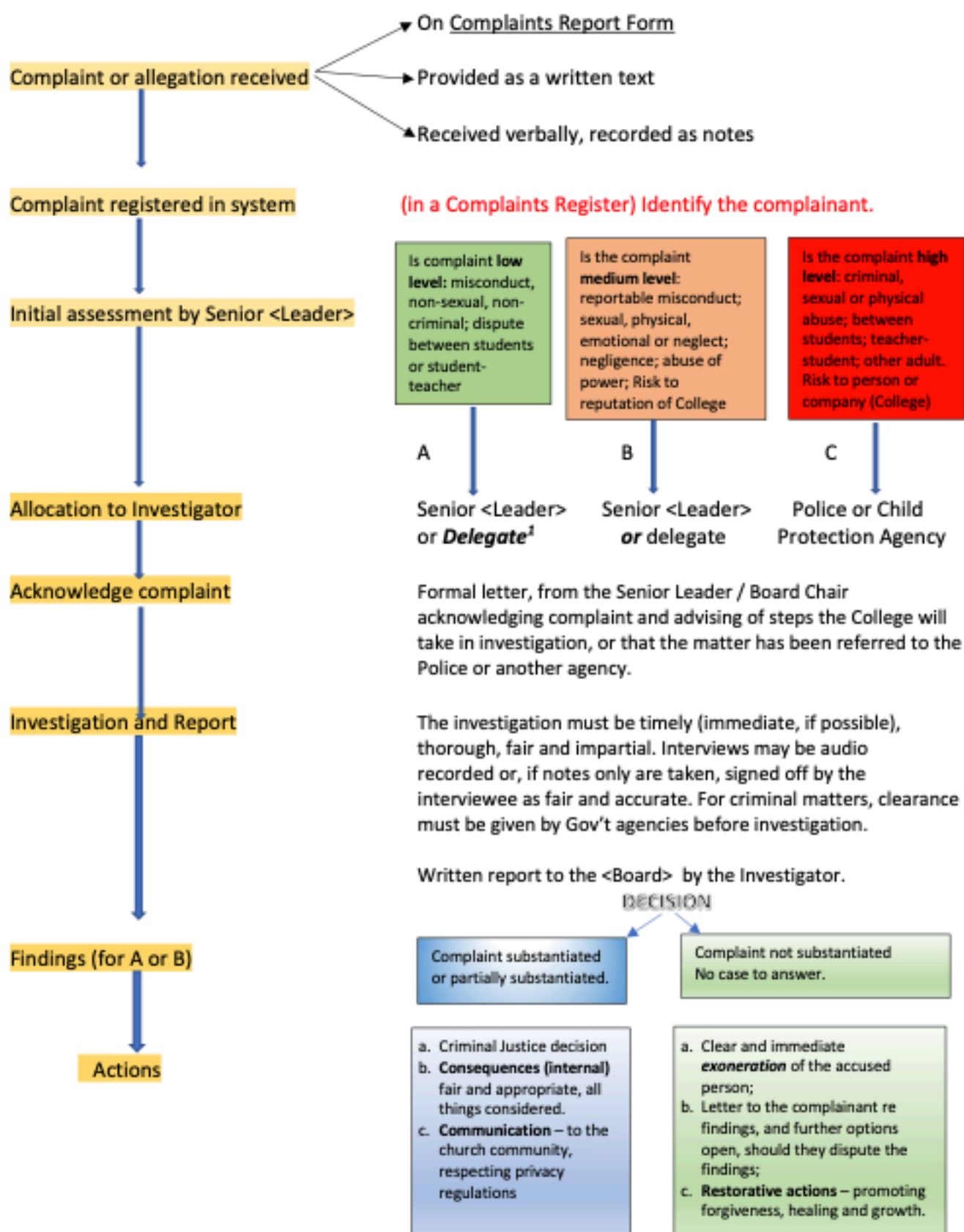


COMPLAINT REPORT MANAGEMENT and INVESTIGATION PROCESS



¹ If there is **any** conflict of interest, an investigator should be appointed by the Governing body, especially if the matter was cleared by the Police after their initial investigation.